

COMPLAINT FORM

Addressee: CZV AIR BOOST s.r.o., Řetenická 133, Újezdeček, 415 01, Czech Republic

Complaint

Date of contract conclusion:

First and last name:

Address:

Email address:

Goods subject to complaint:

Description of defects in goods:

Proposed method of handling the complaint:

I also request confirmation of the complaint, stating when I exercised this right, the content of the complaint, the method of handling the complaint I require, and my contact details for the purpose of providing information about the handling of the complaint.

IN THE CASE OF A COMPLAINT ABOUT FANS, IT IS NECESSARY TO ALSO SEND THE INFORMATION BELOW:

Regarding complaints, **it is necessary to do the following before uninstalling the complained device:**

- photographic documentation of how the fan is installed, including accessories... regulators, frequency converters, filter boxes, protective intake grilles...
- detailed photo of the connection
- if possible, also a short video
- provide - if available, the handover protocol/inspection

The complaint will be officially accepted after the required materials have been delivered.